

January 28, 2010

When my husband was recently offered a job, we were faced with the task of getting our house on the market as quickly as possible in order to move within two months. The third day it was on the market, our house sold with the contingency that the faulty LP siding would be replaced. Our realtor suggested that we consider hiring a company that had completed a job for her friend and was happy with their work. So I contacted Innovative Dream Builders as well as two other companies. IDB offered the best deal by far for siding replacement, painting and replacement of three windows, so we hired them.

Even before the job began, contractor Derek Thompson (and later, Kendrick as well) came over to personally introduce himself and I found him to be very friendly, straightforward and approachable. I knew that if there were any problems, I could simply contact him and the problem would be resolved. From the moment the dumpster was placed outside our home until it was collected afterward took about 2 weeks, although weather (rain) was a definite factor for Washington in November. From the get-go, Derek was calling to make sure that the crew had treated me with respect and courtesy, and they indeed had.

The workmanship of the siding, windows and paint were excellent. Our 15-year-old home practically looked brand-new! In addition to completing the jobs we hired them to do, they were also able to help us out with an additional job that needed to be completed before we could close on the sale of our home. Time was of the essence and we were feeling pressured to get the job done within days but did not know who we could contact with such short notice. One of the crew, Agee, offered to do it, which completely eased our minds since we already knew he did good work.

Having been able to ready our home quickly for the new homeowners made the whole process of the sale of our home so much quicker, and for that, we are so grateful to the crew of Innovative Dream Builders. We were then able to focus on the tasks of planning my husband's military retirement, cross-country drive to Florida, and search for a new home.

Thank you, Derek and Kendrick and crew for a job well done and for completing it in a timely fashion!

Sincerely,
Rick and Tammy Pietrowski
Puyallup, WA